City of Springfield 2009 ISO Evaluation Summary

Background

- ISO is an independent company that provides insurance companies and others with information about risk
- ISO collects and evaluates communities on their structural fire protection capabilities
- Statistical relationship between excellent fire protection and low fire losses
- The community's investment in fire mitigation is a proven and reliable predictor of future fire losses

ISO evaluates three components:

10% Fire alarm and communications

- Telephone service (2)
- Number of needed operators (3)
- Dispatch circuits (5)

40% Water supply system

- Credit for supply system (35)
- Hydrant size, type & installation (2)
- Inspection/condition of hydrants (3)

50% Fire department

- Engine companies (10)
- Reserve pumpers (1)
- Pumper capacity (5)
- Ladder/Service Companies (5)
- Reserve ladder/service trucks (1)
- Distribution of companies (4)
- Company personnel (15)
- Training (9)

<u>Classification</u>	<u>Points</u>		
1	90.00 or more		
2	80.00 - 89.99		
3	70.00 – 79.99		
4	60.00 - 69.99		
5	50.00 - 59.99		
6	40.00 – 49.99		
7	30.00 – 39.99		
8	20.00 – 29.99		
9	10.00 – 19.99		
10	00.00 – 09.99		

^{*}Less Points for Divergence

Overall Evaluation

Category	1997	2009	Full	
Receiving and Handling			30	
Fire Alarms	10.00	10.00	10.00 (100%)
Water Supply	38.00	37.87	40.00	(96%)
Fire Department	36.81	35.06	50.00	(70%)
Less Divergence	-4.28	-4.91		
Total Credit	80.53	78.02	100.00	
ISO Class Rating	2	3		

Does the FD have enough Fire Engines with the equipment and capacity to extinguish fires?



6.87/10.00 points for engine companies 0.69/1.00 points for reserve engines 5.00/5.00 points for pumper capacity

Does the FD have enough Ladder Companies with the equipment to protect property?



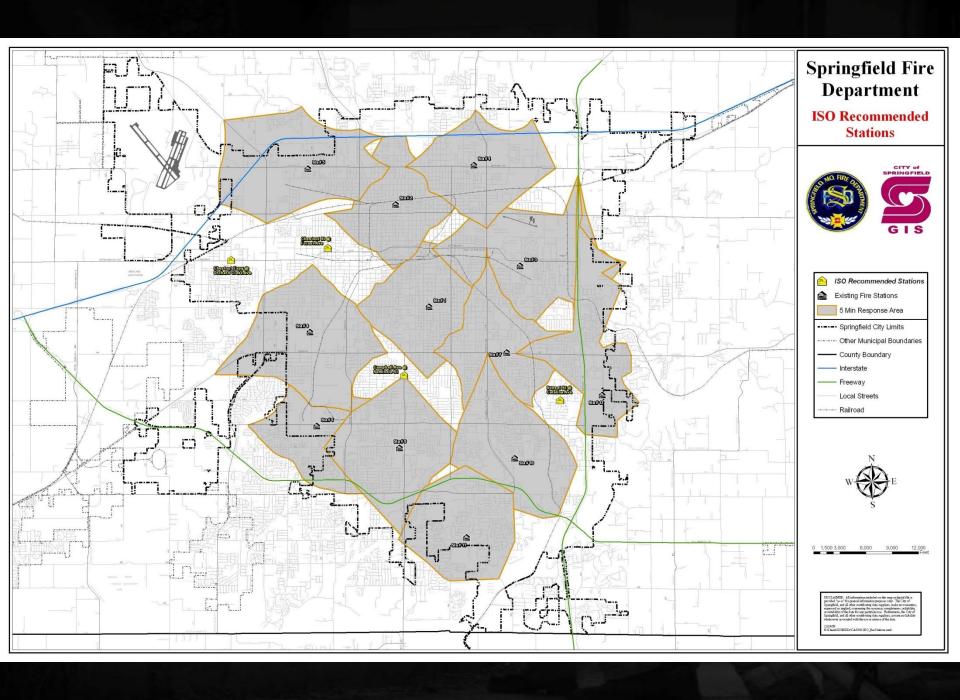
4.17/5.00 point for Ladder Service 0.69/1.00 point for Reserve Ladder

Are the fire resources appropriately distributed across the City?

Category
Credit for Distribution

2009 Full

2.26 4.00



Does the FD have sufficient personnel to fight the fires

2009 **Category Credit for Personnel** 8.42 15.00

100 on-duty for full credit



53.91 actual on-duty average

Full



Does the FD adequately train their personnel?

Category

Credit for Training

2009 Full

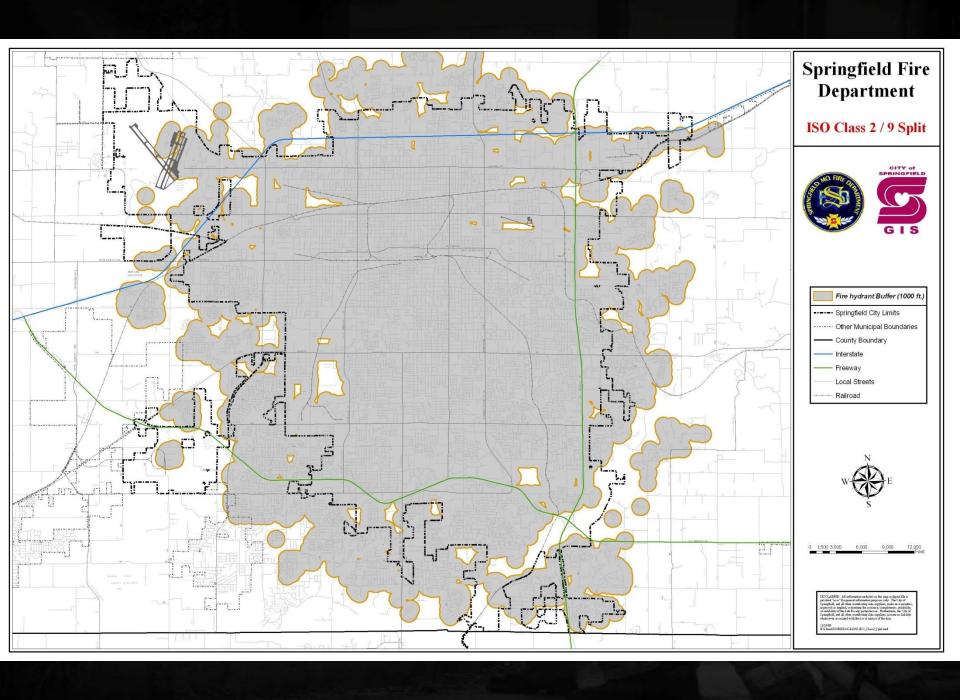
6.84 9.00

Facilities and Aids
Use of facilities and aids
Company training
Officer training
Driver/Operator training
New driver/operator training
Haz mat training
Recruit training
Pre-planning inspections



Split Rating 3/9

- Split ratings occur for areas:
 - Greater than 5 road miles from a fire station
 - Less than 5 road miles from a fire station, but greater than 1,000 feet from a hydrant



Proposed Action Plan

Action item

- Automatic aid
- Purchase equipment to maximize credit
- Operational changes
- Burn building
- Full staffing
 - Recruit class (8-10) July
 - Recruit class (8-10) September

Completion Date

Completed

February 2010

April 2010

April 2010

November 2010

